



CRITERIA FOR SOCIAL WORK EFFICIENCY

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Abstract: This in the article social work of activity efficiency assessment criteria illuminated. In it social of the work main goals, activities efficiency determiner indicators, resources reasonable use, customer satisfaction and to society impact such as important aspects analysis Social of services effectiveness and users satisfaction level important factors as seeing is released.

Also, from resources effective use, continuity, inclusiveness and innovative approaches importance Research resultssocial the work further develop and efficiency increase for necessary was criteria to mark help gives.

Key words: social work, efficiency, evaluation criteria, customer satisfaction, stable change, social service to society impact management efficiency, economic efficiency, social efficiency, management system, employees management, cost and benefit, goal - result cost, social fruit assessment.

Social work is people and social to groups support, protection to do, to fix and social rehabilitation to do through personal and social difficulties in overcoming help to give professional activity aimed at. He is alone pensioners and for the disabled help, as well as



the distressed with children families, homeless people, drug addicts, alcoholics and spiritual to the sick help yourself inside Society various layers, especially to the defense needy groups with to work own inside received industry is, its efficiency assessment important importance profession Social work efficiency certain criteria based on is evaluated and this criteria service show process, effectiveness and users satisfaction level with This is related to in the article social work efficiency assessment criteria and their practical importance analysis will be done.

Social work efficiency criteria about theoretical and scientific approaches scientific in literature various sources based on illuminated. Below this to the topic related scientific based theoretical comment is quoted:

Theoretical Basis: Social of the work efficiency assessment social sciences, especially social pedagogy and sociology within deep is studied. Efficiency is activity result placed to the goal relatively how at the level done increased indicator scientific concept

Scientific definition (to sources based on):

Efficiency is social of the work practical results and resources (time, money, people) factor) between ratio through identifiable criterion is, it is as follows indicators through is evaluated:

Operability is a problem own on time solution to grow level.

Social usefulness □ service show as a result in society social of the situation improvement.

Quality professional, ethical service and technician to standards compatibility.

Sustainability and continuity □ service of the results far term positive impact.

Well-known scientists opinion:

For example, Russian scientist TI Zaslavskaya and social work according to expert EI Holostova social work efficiency following criteria through evaluates:

Person's social activity and integration ;



Needy of groups socio-legal protection to provide ;

Social services of quality increase. Social work efficiency assessment criteria

Social work results his/her real benefit with measured. For example, people with disabilities or less provided families for done increased programs as a result their life quality improved efficiency from the criteria one to be possible. Efficiency in evaluation following factors attention is taken:

Social from services using of individuals opinion and satisfaction level efficiency evaluation important is a criterion. If customers own of problems solution if he feels that he has been and being shown from service satisfied if so, then service effective is considered. In this case, the users opinions and suggestions, satisfaction level determination for questionnaires and interviews, users by reported recommendations and criticisms in consideration Social work for separated financial, material and human Optimal use of resources is also efficiency from the criteria For example, small to the budget has projects high to the results achieved if so, this from resources effective use as is evaluated. Important aspects:

Separated of funds to the goal appropriate usage

Employees qualification and from experience correct use

Minimum cost with maximum to the result reachSocial of services far term to the results take arrival efficiency main is a symbol. disposable help to give instead of, social work far term stability to provide For example:

Projects far term impact

Social problems solution to do for systematic approach

Publicity and non-governmental organizations with cooperation through stable development.

Social work efficiency assessment for various criteria This is applicable. criteria effectiveness, users satisfaction, resources effective use, sustainability, fairness, and



innovative approach such as aspects own inside takes. Effective social work as a result in society problems solution made, people marriage level Therefore, social the work develop and efficiency increase for systematic approach and innovations application important importance profession Social work efficiency provide and evaluation is in society problems solution in doing important importance has from the processes that have taken place is one. Efficiency criteria using social of services results analysis made, their to users how impact showing This is determined by in the article cited criteria – effectiveness, users satisfaction, resources effective use, continuity, inclusiveness and innovative approaches social of the work general quality to increase service does. First in order, effectiveness social services in real life the impact measurement opportunity If services through society to the defense needy layers own problems solution do if possible and their life if it gets better, like this services effective is considered. In this process users satisfaction the level is also high importance profession will, because they of services quality and usefulness directly assessment to the possibility has

Conclusion in place this to say Okay, Social work efficiency evaluation is activity analysis to do it improvement and users to the needs further better adaptation is an opportunity. Every one social worker this to the criteria relying on if it works, in society problems effective solution to grow and population marriage quality to increase huge contribution Addictive. Social work efficiency criteria based on analysis to do is not only activity into account to get, maybe him/her development, quality social services formation on the way important is a step. It is determined efficiency indicators based on social services system improvement, population social protection and well-being increase may. Ijtimoiy work efficiency increase for systematic approach, planning and modern technologies application important. Above cited criteria based on services evaluated and in the future their further more efficient to be for improvement measures visibility



need. Social of the work development and in society social equality and prosperity to increase service does.

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